

WE CARE FOR YOUR HEALTH AND SAFETY



In order to ensure that all guests and employees alike are in a safe environment, we raised our existing sanitary measures. Our teams closely follow recommendations put forward by the authorities in order to minimize all risk related to Covid-19 transmission.

- All employees ensure your safety through different procedures such as: Wearing a face mask or a plastic visor, working behind plastic partitions, regularly washing their hands and keeping a safe distance from customers and other employees.
- Hand sanitary lotion dispensers are located at the entrance of each building, in public washrooms and in all public areas including restaurants.
- All public areas are cleaned several times per day.
- Required sanitary practices are posted throughout the estate.
- All cleaning processes are strictly adhered to in accordance to the local regulations.
- During your stay, upon request, guestrooms will be cleaned by an attendant. Room attendants will only access guest rooms when guest are not inside. All guestrooms will remain empty for at least 24 hours between guests.
- In order to minimize interactions, check-ins can be done online, check-outs can be done by phone, invoices sent by e-mail, and payment done by touchless technology.
- Groups of more than 10 people will not be entertained, Spa operations are temporarily closed and buffet style meals will not be available until further notice.
- Restaurant tables are separated by at least 2 meters and thoroughly cleaned with approved detergent for each new patron.