

WE CARE FOR YOUR HEALTH AND SAFETY



In order to ensure that all guests and employees alike are in a safe environment, we raised our existing sanitary measures. Our teams closely follow recommendations put forward by the authorities in order to minimize all risk related to Covid-19 transmission.

- All employees ensure your safety through different procedures such as: Wearing a mask or a plastic visor, working behind plastic partitions, regularly washing their hands and keeping a safe distance from customers and other employees.
- Hand sanitary lotion dispensers are located at the entrance of each building, in public washrooms and in all public areas including restaurants and health center.
- All public areas are cleaned several times per day and required sanitary practices are posted throughout the estate.
- All cleaning processes are strictly adhered to in accordance to the local regulations.
- During your stay, upon request, guestrooms will be cleaned by an attendant. Room attendants will only access guest rooms when guest are not inside.
- In order to minimize interactions, check-ins can be done online, check-outs can be done by phone, invoices sent by e-mail, and payment done by touchless technology.
- Wearing a face covering is mandatory in enclosed common areas and when keeping a safe distance isn't possible.
- Group events will respect number of people recommended as well as the minimum distance requested.
- Restaurant tables are separated by at least 2 meters and thoroughly cleaned with approved detergent for each new patron. We don't take reservation of more than 6 people.